



Parent Partnership Policy

May 2019

Review May 2022

The Acorn Childcare Centre (the Centre) recognises that parents/carers are the first educators of their children and our aim is to work in partnership with parents and carers in providing an environment that supports that and involves them in the work of the Centre.

- We will inform all parents/carers about the Centre, how it operates, its opening times and policies and procedures through written information, parent notice boards and other informal means of communication including visits and tours.
- We will provide a key person for all children within the EYFS age group
- We will provide information on our fee structure, payments and charges including Early Years Funding as part of our admission process.
- We will ensure that parents/carers have access to our Complaints Policy and we will ensure that any complaints are dealt with effectively in accordance with that Policy.
- We will keep parents/carers informed of activities by displaying the planning and themes including information relating to the EFYS around the Centre.
- We will provide opportunities for parents/carers to access information about our activities, together with information about how they can contribute to their child's learning both in the Centre and at home.
- We will provide opportunities for parents/carers to contribute their own skills, knowledge and interest to the activities of the Centre.
- Ensure all parents/carers are aware they can discuss their child's progress and development at any time
- We will involve parents/carers in their child's shared development records including their child's activities, experiences, friendships and examples of work, usually via Tapestry and ensure they have access to their child's written developmental records taking account of confidentiality and the General Data Protection Regulations.
- We will inform parents/carers through newsletters and letters of all news and developments within the Centre and ensure that parents are aware that they are welcome to contribute in any way they feel able.
- We welcome suggestions and will actively seek parental views via parent questionnaires on a regular basis, therefore ensuring that we are meeting the needs of both children and families.

- When we are able to, we will involve parents/carers in decisions regarding the Centre.
- We will listen to all suggestions and acknowledge that all children, parents and staff have the right to be consulted and be heard.
- We encourage parents/carers to become parent helpers participating in activities, visits or outings.